

THE OFFICIAL PUBLICATION OF THE FOX HILLS OWNERS ASSOCIATION

Winter 2023-24

COMMENT CARDS

RCI comment card ratings have a *DIRECT IMPACT on our owners deposited week Trading Power*. To help keep this number high, we ask that you be favorable on all RCI *emailed* comment cards.

If you do experience any issues while staying on property, please use the Fox Hills *printed* comment cards that can be found in your room, at the Pool Desk and at the Association Offices. Also, do not hesitate to seek out a member of our staff to assist with the issue. Thank you!



2024 MAINTENANCE FEES

As detailed in the minutes of the last annual owners meeting, the board advised we may be required to raise maintenance fees this year. They had hoped that the five percent increase in 2023 would be sufficient to keep the association healthy. Unfortunately costs continued to rise, and this increase only covered basic costs for the year with no room for capital improvements.

It is vital for our future that we continue to make improvements to the condominiums to replace old furniture, bedding and carpets as well as to update bathrooms and kitchens as needed. We are proud to say we achieved a **SILVER CROWN** rating with RCI this year and want to maintain this in future years. For these reasons the board has voted to raise maintenance fees by six percent (rounded to the nearest dollar) effective with the 2024 fees being billed this November.

2024 Maintenance Fee by Unit Type & Usage

Туре:	Annual:	Even/Odd Years Only:
Efficiency	\$223.00	\$111.50
1 Bedroom	\$390.00	\$195.00
2 Bedroom	\$555.00	\$277.50
3 Bedroom	\$646.00	\$323.00
4-Share	\$777.00	\$388.50

Current Board Members

 President
 Richard Glomski
 rglomski@foxhillscondo.com

 Vice President
 Richard Isely
 risely@foxhillscondo.com

 Treasurer
 Ann Bonneville
 abonneville@foxhillscondo.com

 Secretary
 Cyndi Gierczak
 cgierczak@foxhillscondo.com

 Member At Large
 David Holschbach
 dholschbach@foxhillscondo.com

RCI CORNER

Helpful tips to assist you in utilizing your RCI Membership!

POINTS

(877) 968-7476

- 1. Points are automatically added to your account each year on the anniversary of your point's conversion (Use Year). You may carry your points forward one year or borrow from the year ahead.
- 2. Reservations for a 7-night stay at your Home Resort should be made through RCI 11-12 months in advance to ensure limited competition.
- 3. During the Standard Room Reservation period (from 2 days to 10 months prior to the requested check-in date), a Points member can reserve a vacation at any Points property. Reservations can be for any length of stay as long as the member has the points to make the reservation. Transaction fees apply. Transaction fees are waived for floating resort owners who reserve a week at their home resort in the same size unit and same color season as they own. Space is available on a first-come, first-served basis.

WEEKS

(800) 338-7777

- 1. **Deposit Early** Depositing your week at least 9 months before its start date maximizes Trading Power. Trading Power is key to matching deposited vacation weeks with requested vacation weeks.
- 2. **Request Early** The earlier, the better! Especially for popular destinations and when requesting travel dates during summer, holidays and school breaks. Starting an ongoing request is the best way to find availability at a resort if not immediately open the first time you look.
- Request Similar Accommodations The likelihood of a confirmation is better when requesting an exchange week similar to the deposited week's season, occupancy and demand.
- 4. **Be Flexible** Choose four to six resort choices and travel dates rather than just one or two.
- 5. **Ask for Help** Call an RCI Travel Guide whenever you have a question. Their training has prepared them to offer advice to help you make the most of your RCI membership and exchange.

IMPORTANT NOTICE TO WEEKS OWNERS <u>DEPOSITING</u> TO RCI

Weeks available for owner deposits is **LIMITED**. As mentioned in prior meetings, we partnered with a vacation club to take over a considerable number of our distressed weeks that were no longer bringing in maintenance fees. These weeks are all deposited with RCI.

In addition, we have contracted with another club who is leasing a large number of association-owned weeks in exchange for their point value. These weeks are also now deposited with RCI.

As a result, we no longer have the same flexibility to deposit owner weeks as in years past. This means that in order to get the maximum trading power for your week, you will want to deposit close to two years in advance.

RCI WEEKS DEPOSITS

When we bank a week with RCI, the deposited week must be at least 90 days (3 months) out from the date you request it to be deposited. This means in order for you to bank your week for 2024 it <u>must</u> be done by:

RED season - June 1
WHITE season - July 1
BLUE season - September 1

If you are just now considering depositing your 2024 week, please do it as soon as possible! **Keep in mind that other owners have already deposited their 2024 week as early as 2022!** Owners who deposit their weeks earlier will use up all the high Trading Power weeks. By waiting, you could be left with little to no Trading Power. **Deposit early!**

Interval International (II)

II is vacation exchange company similar to RCI. **We still work with RCI and participation in II is completely voluntary.** We engaged II to aid those who would like to try a different company or are new to vacation exchanges altogether. All active owners who were in good standing as of April 2022 **and** not currently enrolled with II nor have ever been enrolled with II were enrolled in a 2-year free membership that started June 2022. This membership will expire automatically on June 28, 2024 unless the owner chooses to contact II to renew.

Our contract with II only covers **Weeks** accounts. We do not participate in their Points program. (Therefore, RCI Points members must cancel their Points account before they are able to participate in II. If you do choose to cancel your RCI Points account to use II and *then decide to switch back to Points*, there is a fee to reinstate your RCI account.)

Deposits with II must be at least 120 DAYS (4 MONTHS) out from the date you request it to be deposited. This means in order for you to bank your week for 2024, it must be done by **September 1.**

Please contact **Whitney** with questions on II deposits!

You do NOT have to deposit your week to take advantage of your free membership!

Contact Whitney for more details.

VACATION EXCHANGE: THE BASICS

Here's what to do: Sign in to IntervalWorld.com and search by destination, or resort and travel date. If the week you want is available, you'll receive an instant confirmation. If not, choose one of the exchange methods (Deposit or Exchange First) below.

CONTACT INTERVAL INTERNATIONAL:

PHONE: 800-468-3782

www.IntervalWorld.com

DEPOSIT FIRST VS. EXCHANGE FIRST

Deposit First:

WHO IT'S FOR: Weeks-based members who want a different kind of vacation experience in a new destination, or at a different time of year.

ADVANTAGE: If you plan ahead, you can enjoy a travel window of up to four years.

Request First:

WHO IT'S FOR: All members who want to retain their home resort until a request is confirmed.

ADVANTAGE: You can place an exchange request up to two years before your home week resort if you don't receive a confirmation. You don't lose your week at Fox Hills until you confirm an exchange.

PAY YOUR DUES ONLINE!

- 1. Visit our website: https://foxhillscondo.com/
- 2. In the upper righthand corner of the page there are links for **Register** and **Login**. If you have never registered for the site, click the Register link. Otherwise click Login to enter the **Owners Only** section of the website. (You are logged in if you see your username in the upper righthand corner on the black banner after the word "Howdy".)
- 3. Hover over **Owners Only**
- 4. Click **Maintenance Fees** in the dropdown box
- 5. Click Pay Maintenance Fee
- 6. You should be redirected to the Oombaga Login page.
- 7. Click on **Register** if this is your first time using the site or just enter Username and Password and click **Log On**
- 8. Click Owner Services
- 9. Click **Contact Management** It can take few minutes for your account information to load.
- 10. Click Maintenance Fees
- Follow instructions to enter credit card information and submit payment.
 - *Do NOT Submit Payment more than once!*

PLEASE NOTE:

- Only <u>full</u> payments can be made using the online option.
- If you get an error or need assistance accessing your online account, please call Oombaga at (407) 953-5144.
- Accounts in collections <u>cannot</u> be paid online.
 Owners may contact Cyndi Gierczak at (920) 654-2301 to make a payment.

Discounts are **BACK** at

Par 5 Resort!

Show your Owner Card at Par 5 Resort to receive:

- 15% off on all food purchases
- Discounts TBD on golf depending on the course

CONTACT US!

Main Phone Number: (920) 654-2300

CYNDI GIERCZAK

Office & Accounting Manager

920-654-2301

cgierczak@foxhillscondo.com

WHITNEY GEBHART

Vacation Office Representative

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wgebhart@foxhillscondo.com

KAITIE BUNNELL

Condo Desk Lead & Administrative Assistant

920-654-2302

kbunnell@foxhillscondo.com

ALISSA REPINSKI

Executive Housekeeper

920-654-2305

arepinski@foxhillscondo.com

RESERVATIONS

reservations@foxhillscondo.com

REC CENTER/POOL DESK

920-654-2304

Thanks to our Condo Staff for their hard work and to Owners for submitting positive comment cards to RCI after your stay...

Fox Hills is now a RCI rated SILVER CROWN

Resort!



IMPORTANT NOTES:

RCI Deposit Weeks are Limited

We no longer have the same flexibility to deposit owner weeks as in years prior. This means that only owners who deposit close to two years in advance will get the maximum trading power for their week. **DEPOSIT EARLY!**

2023 WEEK

Ideally, you want to use your week within the calendar year; however, we understand things happen that prevent owners from being able to do this. If you have not used your 2023 week yet, we do extend that usage into January, February or March of the following year (2024). This reservation cannot be moved or extended once it is booked!

CHECK-IN DAYS MATTER

When booking your week, if you would like a unit closer to the Rec Center, you are going to want to book to arrive on a <u>Friday</u> or <u>Sunday</u>. If you book your week to arrive on a Saturday, you will be assigned a Golf Villa (on Highway B).

PAST DUE ACCOUNTS

Please be advised that a \$25.00 late fee <u>and</u> a 10% interest fee may be assessed on all past due balances on a monthly basis.

UPGRADE FEE:

If you request an upgrade and it is available, there is a \$75 upgrade fee per section AND per week.

This fee is **not** waivable.

MID-WEEK CLEANING

We do not offer a mid-week stayover service when you come to stay for your week; however, you are still able to receive fresh linens and towels! You may bring your dirty linens and towels to housekeeping or the Rec Center desk and exchange them for clean ones. Additional services (make beds, full unit cleaning, etc.) are available for a fee.

CANCELLATION POLICY

If you choose to change the dates of or cancel your week reservation, you must do so at least 30 days in advance from the date you are due to arrive. If a reservation is cancelled or you are requesting to change the dates of your reservation less than a month in advance, you will not be able to reschedule your week. The board has come to this decision as a way to ensure that we are given enough time to schedule someone else in. This cancellation policy does not apply to Bonus Time reservations. See the Bonus Time section in this newsletter for booking rules.

PAR 5 RESORT

As of December 2019, the hotel, bar & restaurant and the golf courses have been under the ownership of Par 5 Resort! This change in ownership does <u>not</u> affect your vacation ownership or the management of the timeshare association. **Owners** still have access to the Par 5 Resort pool and fitness center. With any questions or concerns regarding Par 5 Resort facilities, please contact them at (920) 755-4000.

CLEANING FEE:

Effective November 1, 2022 all <u>new</u> inbound exchange reservations booked for less than seven (7) nights will be assessed a \$25 cleaning fee due at check in.

(This does not include Bonus Time.)

WINTERBONUS TIME RATES

VILLA RATE:

November 1, 2023 — April 30, 2024

\$150.00 — 2 night minimum, 3rd night free

HOTEL RATE:

November 16, 2023 — March 31, 2024

STANDARD/MODERATE/DELUXE ROOM

Midweek hotel rate \$59.00 + tax

Weekend hotel rate \$69.00 + tax

SUITE

Midweek hotel rate \$99.00 + tax

Weekend hotel rate \$109.00 + tax

BONUS TIME RULES

- Winter Bonus Time is based on availability 14 days or less in advance from the date you wish to arrive.
- Bonus Time must be booked with the Vacation Office during business hours: 9:00am - 5:00pm,
 Monday - Friday.
- Only 2-bedroom units are available for Bonus Time.
- Bonus Time does <u>not</u> include holidays (including Thanksgiving, Christmas and New Year's) or hotel blackout dates.
- Only the owner themselves is able to book Bonus Time. A non-owner fee of \$40 will be added to the above rates if the owner books more than one reservation OR if the owner themselves does not check in and stay in the room.

- The total amount for Bonus Time reservations is charged at the time of booking. If you would like to pay with cash rather than credit card, you will need to come to Fox Hills to make the reservation. A valid credit card is still required at check-in for incidentals.
- The name on the reservation <u>must</u> match the name of the person checking in. Photo ID (driver's license) is required for all check-ins.
- BONUS TIME IS NON-REFUNDABLE! Do not book Bonus Time unless you are sure you are able to keep the reservation.

Rates are subject to change at any time without notice.

BOOKING YOUR WEEK

Please call the Vacation Office at (920) 654-2300 to check availability and book your week.

You are able to book your week reservation one year in advance from the date you wish to arrive.

When you call to book your week to stay on property, please have specific dates in mind of when you would like to stay. It is always best to have two or three different dates ready in the event your first choice is not available.

Remember; what area on property your unit will be assigned (inner section versus the Golf Villa on Hwy. B) is determined by *your check-in date*. See the Important Notes section of this newsletter for more details.

The season calendar is posted on our website for your convenience which shows the exact dates that are available within each season. Please visit the homepage at www.foxhillscondo.com and log in to view the calendar.

IMPORTANT NOTICE TO OWNERS ABOUT BOOKING YOUR WEEK

Weeks available for incoming owners is **LIMITED**. As mentioned in prior meetings, we partnered with a vacation club to take over a considerable number of our distressed weeks that were no longer bringing in maintenance fees. These weeks are all deposited with RCI.

In addition, we have contracted with another club who is leasing a large number of association-owned weeks in exchange for their point value. These weeks are also now deposited with RCI.

As a result, we no longer have the same flexibility to book owner weeks as in years past. This means that a week that may have been available last year may not be available in the coming year. In order to get the week you want, we strongly encourage owners to call one year ahead of your desired check in date to book!

Owner **POOL HOURS & USAGE** when NOT staying on property

MEMORIAL DAY TO LABOR DAY

Sunday - Thursday: 9:00a Friday: 9:00a

9:00am - 9:00pm 9:00am - 6:00pm

Saturday: Closed

LABOR DAY TO MEMORIAL DAY

Monday - Sunday: 9:00am - 9:00pm

Please contact Par 5 Resort for their current pool and fitness center hours.

Pool availability is subject to change as necessary.

RULES:

- You are allowed to bring one (1) guest per owner, with owner card (burgundy) present.
- Children with youth cards (blue) are <u>not</u> allowed a guest.
- Please be prepared to show your membership card <u>and</u> photo ID (driver's license) when coming to use the pools for the day.
- There is no food or glass of any kind allowed in the pool area.
- This policy is in effect for both the Rec Center and Par 5 Resort.





\$5 EXCHANGE FEE

Rates as low as \$45USD for one year of RCI Weeks® Subscribing Membership¹. Get your first exchange for \$5USD.²



Offer ends November 30, 2023

¹This off is **only valid** for owners who do not currently have nor have ever had an RCI membership.

2024 ANNUAL OWNERS MEETING

Friday, April 12th, 2024
II presentation followed by the Wine & Cheese Social
Saturday, April 13th, 2024
Meeting at 1:00pm in the Par 5 Resort

MARK YOUR CALENDAR!

BOARD OPENING! It is time again to vote for a new board member! If you are interested in running,
please fill out the application and return to the Association Office by February 23, 2024. This can be mailed to:
ATTN: Ballot Application, 212 W Church Street, Mishicot, WI 54228
Name (please print):
Qualifications:

2024 OWNERS GOLF OUTING

Date: TBD

Join us for 18 holes of golf with food, drinks and prizes! This is a great event to catch up with old friends and even make some new ones. Come on your own and join a team or bring your own team!

Please contact the Par 5 Resort pro shop *two weeks prior to date* to schedule your tee times.at (920) 755-3647.

LOCAL AREA EVENTS

-2023-

October 21 Pumpkinfest

December 01 Mishicot Christmas in the Village

-2024

May Mishicot Rummage Sales

July 22 - 28 EAA AirVenture in Oshkosh

August 21 - 25 Manitowoc County Fair



212 W Church Street Mishicot, WI 54228

920-654-2300

www.foxhillscondo.com

PAR 5 RESORT EVENTS

-2023-

October 27 Halloween Party

November 24 Thanksgiving Brunch

December 09 Breakfast w/ Santa

December 30 Band: Inferred

December 31 New Years Bash with Boogie and

the Yoyos

-2024-

February 02 & 03 Winter Dart Classic

February 24 Winefest

April 12 Owners Wine & Cheese Social

April 13 Annual Owners Meeting

